Cloud Plus Pty Ltd enhanced its delivery process and increased productivity

6connect offered Cloud Plus Pty Ltd the "extra-mile support" they were looking for as they deliver technology services and cloud infrastructure to enterprise customers.

Rica De Jesus
NOC Team Leader,
Cloud Plus Pty Ltd

"We highly recommend 6connect and the ProVision Suite. The 6connect team never ceases to enhance and upgrade this product. We want to thank everyone at 6connect for all the support we've received from them. They made sure to understand what we needed and were always willing to make enhancements in a timely manner."

Challenge

Headquartered in Wynnum, Queensland, Cloud Plus Pty Ltd is a leading provider of private cloud solutions throughout Australia and New Zealand, with international offices serving Europe and Southeast Asia. In conjunction with numerous industry partners, Cloud Plus Pty Ltd has delivered technology services and cloud infrastructure to enterprise customers since 2010, winning awards along the way as it continues to heavily invest in R&D and provide cutting-edge solutions in a landscape of rapidly changing technology.

With many team members working together across different departments and geographies, Cloud Plus Pty Ltd had experienced difficulty collaboratively updating its database. The number of spreadsheets and various tools involved became challenging to manage via shared drives, notes NOC Team Leader Rica de Jesus.

Benefit

Designed as a faster and more flexible cloud-based solution for Service Providers, 6connect's ProVision Suite appealed to Cloud Plus Pty Ltd with its ease of implementation and various promising features. De Jesus notes that her team was able to use the demo online before turning the VM on, affirming the decision to use ProVision for their specific needs. She especially appreciates the logging feature where one can view users' activity and track all changes in real time. As she puts it, ProVision "has made our life easy, and productivity has increased" as all team members across departments can access and edit processes from a single place according to individually set privileges.

6connect offers "extra-mile support," de Jesus adds, pointing to ProVision's library of built-in workflows that introduce dramatic time and cost efficiencies for Service Providers. The integrated PHP scripts in particular are a helpful feature the Cloud Plus Pty Ltd team has enjoyed.

Solution

As a result of deploying 6connect's ProVision Suite, Cloud Plus Pty Ltd significantly improved its ability to provision new services and has effectively enhanced its service delivery process, fault management, and data consolidation. Highly satisfied with the quality and reliability of 6connect's fully scalable product, Cloud Plus Pty Ltd also intends to make use of ProVision's IP Address Management system in the near future.

6connect's professional services team brings over a decade of experience implementing next generation IPv6 networks around the world. Contact us to see how 6connect's expertise and software solutions can help your organization.

PROVISION SUITE

The most flexible, scalable, and automated cloud-based solution that addresses your ever-changing provisioning needs. Features include:

- IPAM Module with RIR/LIR Support (ARIN/RIPE)
- Multi-Vendor DDI Controller
- BGP Peering Workflow Module
- REST API

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ABOUT 6CONNECT

6connect was founded in Silicon Valley by Aaron Hughes and Pete Sclafani in 2009 to solve the increasing complexity of provisioning and managing networks driven by the adoption of IPv6, DNSSEC, virtualization and distributed global data centers.

6connect's product family brings SaaS flexibility to network infrastructure provisioning. The 6connect ProVision platform unifies provisioning tasks across multi-vendor infrastructure in a natively REST-driven multi-tenant application that scales horizontally and vertically. By embedding robust permission structures in delegated administration workflows, ProVision users have an precedented ability to improve provisioning efficiencies across discrete user groups, portals and roles without having to swap out existing platforms or internal systems.